Amdocs Limited NASDAQ: DOX

Fiscal Q3 2023 Earnings Presentation August 2, 2023

Shuky Sheffer President & CEO

Tamar Rapaport-Dagim CFO & COO

amdocs make it amazing

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This presentation includes non-GAAP financial measures, including non-GAAP operating margin, free cash flow, revenue on a constant currency basis, non-GAAP net income, non-GAAP net income attributable to Amdocs Limited, and non-GAAP earnings per share. Free cash flow equals cash generated by operating activities less net capital expenditures and other. While in prior years Amdocs used normalized free cash flow, a measure of our operating performance, is further adjusted to exclude net capital expenditures related to the new campus development, payments for non-recurring and unusual charges (such as capital gains tax to be paid in relation to the divestiture of OpenMarket), and payments of acquisition related liabilities, Amdocs is no longer reporting normalized free cash flow. Normalized free cash flow is not comparable to free cash flow. These non-GAAP financial measures are not in accordance with, or an alternative for, generally accepted accounting principles and may be different from non-GAAP financial measures used by other companies. In addition, these non-GAAP financial measures are not based on any comprehensive set of accounting rules or principles. Amdocs believes that non-GAAP financial measures have limitations in that they do not reflect all of the amounts associated with Amdocs' results of operations as determined in accordance with GAAP and that these measures should only be used to evaluate Amdocs' results of operations in conjunction with the corresponding GAAP measures. Please refer to the appendix for a reconciliation of these metrics to the most comparable GAAP provision.

This presentation also includes pro forma metrics which exclude the financial impact of OpenMarket (divested on December 31, 2020) from fiscal year 2021.

Please also review the information contained in Amdocs' press release dated August 2, 2023 with respect to earnings for fiscal Q3 2023. The press release contains additional information regarding Amdocs' outlook for fiscal year 2023 and certain non-GAAP metrics and their reconciliations.



Today's Speakers



Shuky Sheffer

President & Chief Executive Officer



Tamar Rapaport-Dagim

Chief Financial Officer & Chief Operating Officer





Earnings call agenda



Strategy & Business Performance Update

Shuky Sheffer, President & Chief Executive Officer

Financial Review & Outlook

Tamar Rapaport-Dagim, Chief Financial Officer & Chief Operating Officer







Shuky Sheffer

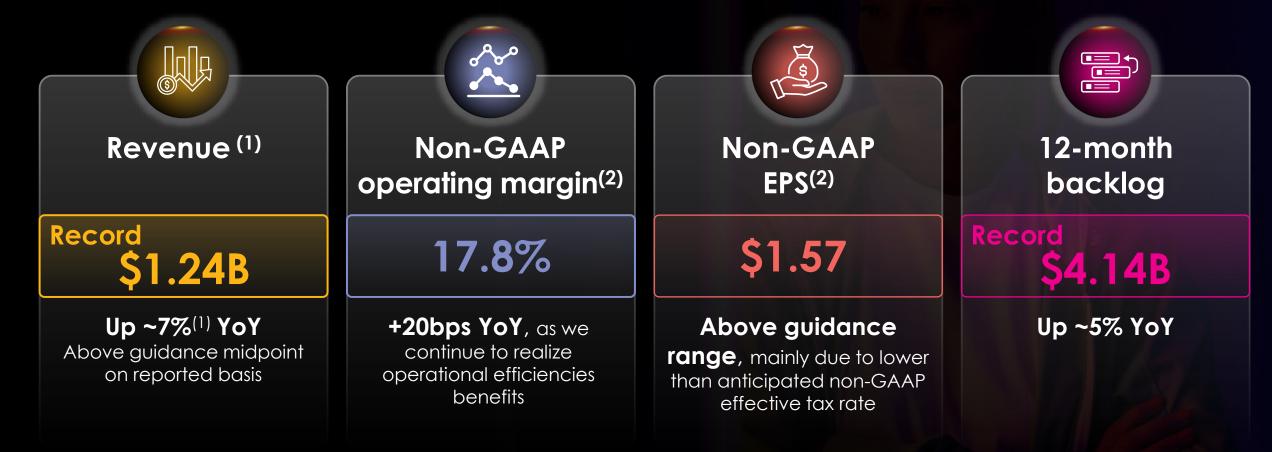
President & Chief Executive Officer

Strategy and Business Performance Update



Solid Q3 financial performance

Record revenue & ongoing margin expansion



1. Constant currency. Assumes exchange rates in the current period were unchanged from the prior period

2. Non-GAAP. See reconciliation tables in appendix

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Q3 operational highlights

Positive sales momentum

Continued cloud-related sales momentum

TELUS® Canada Tier 1 North Carry American Brazil Operator

Deepened our customer relationships globally



Expanded managed services activities in existing and new logos with **accelerated cloud operations**



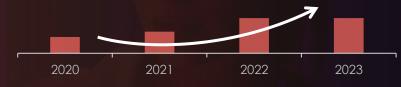
Major western European operator

Amdocs Media: Vubiquity continues to gain trust as a top provider to the world's leading streaming services



Superb execution

Continue to deliver high number of project milestones



Supporting digital transformation journeys

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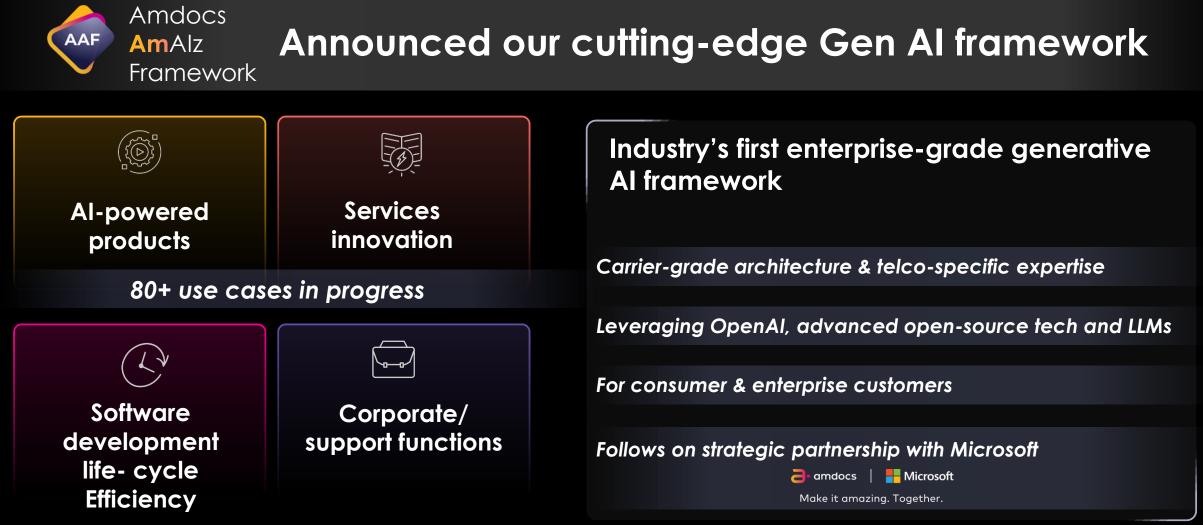
vodafone



80m+ subscribers now live on our flagship suite



Generative AI is a company priority





Progress in strategic domains (1/4)

Continued sales momentum as we enable our customers to drive growth, improve costefficiency and provide an amazing experience to consumers and enterprises B2B customers

Cloud Accelerate the multi-year journey to the public cloud

	Selected projects	Business value
Tier 1 North American Operator	Move on-premise, essential applications to the cloud	Digital transformation support
Canada	Upgrade and migration of mission-critical monetization applications to the public cloud	Flexible and cost-efficient infrastructure and unlock new business models
Clarb= Brazil	Moving consumer and B2B infrastructure to the cloud	New opportunities in the consumer and enterprise market, and improving cost-effectiveness



Progress in strategic domains (2/4)

Enable our customers to drive growth, improve cost-efficiency and provide an amazing experience to consumers and enterprises B2B customers

DigitalCreating seamless digital experiences by transforming ITtransformationOperations for consumer and B2B customers

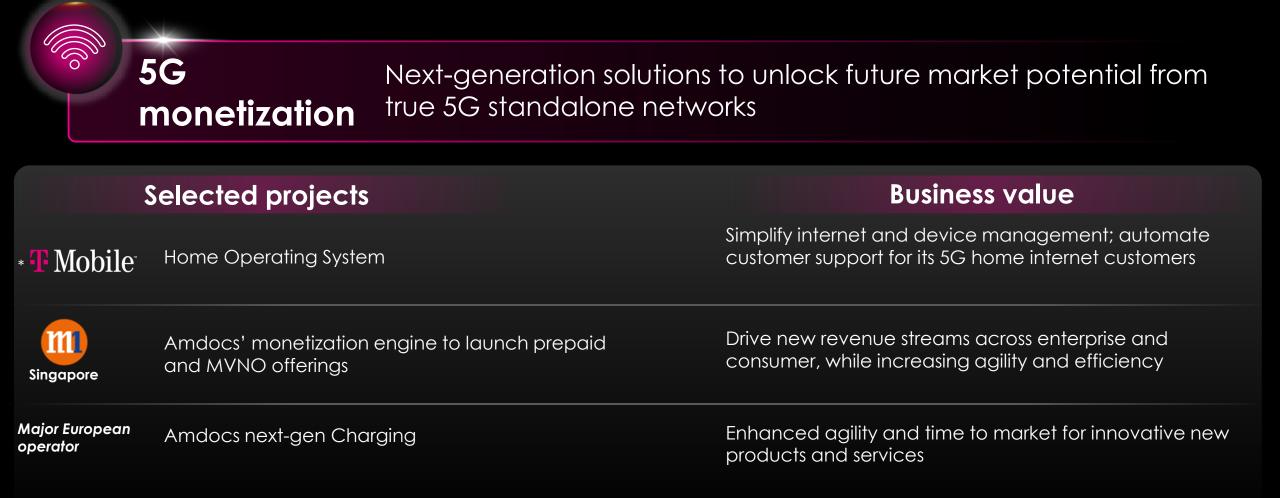
Selected projects

Business value

vodafone Spain	Deployment of our customer engagement software	Improved system stability, security, and performance while enabling the delivery of new and exciting services to customers
d≛sh	SaaS-based billing presentment	Boost Infinite subscribers, providing an enhanced experience
Switzerland	upgrade of monenzation capabilities	Ability to sell and deliver a wide range of innovative products to customers
GO YOUR OWN WAY	Amdocs' eSIM Cloud platform	Provide consumers with seamless digital experiences on smartphones, smartwatches, and other connected devices
Telkomsel Indonesia	Successful implementation an IoT connectivity management platform	Increased business agility and ability to quickly launch new IoT services for consumer and enterprise customers
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Progress in strategic domains (3/4)

Enable our customers to drive growth, improve cost-efficiency and provide an amazing experience to consumers and enterprises B2B customers





Progress in strategic domains (4/4)

Enable our customers to drive growth, improve cost-efficiency and provide an amazing experience to consumers and enterprises B2B customers



NetworkDelivering dynamic connected experiences withautomationreal-time, automated networks



Closed acquisition of TEOCO's service assurance business, adding assurance capabilities, providing a unique end-to-end service orchestration offering, assuring quality of service and enabling equipping Amdocs to deliver a unique end-to-end service orchestration offering

	Selected projects	Business value
dἑsh	Network deployment services	Successful rollout of a comprehensive 5G network that now reaches over 70% of US population
verizon ⁄	5G Orchestration platform go-live and operations expansion	Continued platform support in Network Function onboarding and improved automation.



Fiscal 2023 Outlook

 A
 Tracking slightly below the 8% midpoint of original guidance of 6%-10%

 B
 On frack to achieve improved profitability guidance of 17.5%-18.1% in FY23

 C
 Reiterating FY23 FCF generation of \$700M

Plan to return vast majority of FCF to to shareholders

Non-GAAP diluted earnings per share growth⁽²⁾ Improved midpoint, and the 2nd guidance raise this year



YoY growth

August-23

11.5% midpoint YoY growth

50 basis points better than our previous guidance midpoint and 150 basis points better than original guidance midpoint

We are positioned to deliver **double-digit expected total shareholder returns**⁽³⁾ for the **third** straight year in 2023, including our dividend yield

- 1. Constant currency. Assumes exchange rates in the current period were unchanged from the prior period
- 2. Non-GAAP. See reconciliation tables in appendix

flow⁽²⁾

3. Expected total shareholder return assumes Non-GAAP EPS growth plus dividend yield (based on fiscal year end closing share price); FY2023E assumed midpoint of pro forma non-GAAP EPS outlook, and dividend yield based on proposed new quarterly rate of \$0.435 as of share price on 11/8/22





Tamar Rapaport-Dagim

Chief Financial Officer & Chief Operating Officer

Financial Update & Outlook



Q3 FY2023 Financial Highlights

Record revenue, **+6.5% YoY** as reported, **+6.9% YoY** constant currency⁽¹⁾

Record quarter in North America

Record quarter in Europe

Improved non-GAAP⁽²⁾ operating margin YoY, reflecting ongoing *efficiency* gains

 Constant currency. Assumes exchange rates in the current period were unchanged from the prior period

2. Non-GAAP. See reconciliation tables in appendix

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Q3 2023 Results

Q3 Revenue

\$1,236 million

+6.5% YoY, **+6.9%** constant currency⁽¹⁾ **Above** guidance midpoint **(\$1,215M - \$1,255M)**

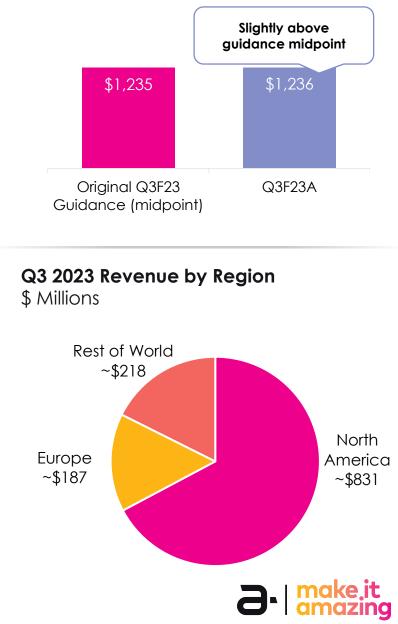
Q3 Non-GAAP⁽²⁾ Operating Margin 17.8%, +20bps YoY

Unchanged. QoQ and within annual target range of **17.5% - 18.1%**

Q3 GAAP Diluted EPS \$1.32 Above guidance range (\$1.16 - \$1.26)

Q3 Non-GAAP⁽²⁾ Diluted EPS \$1.57 Above guidance range (\$1.45 - \$1.51)





Gradually Improving Profitability

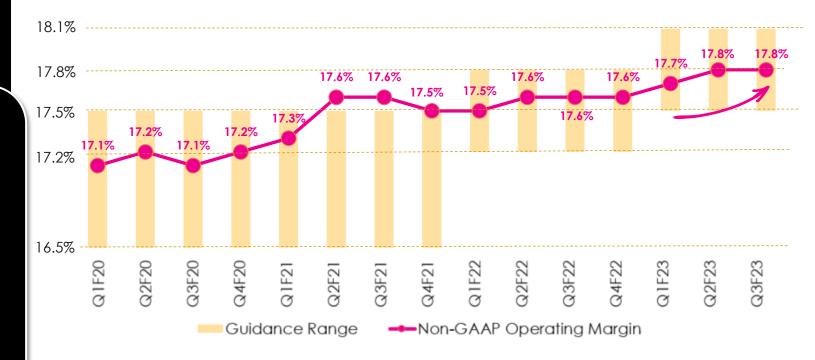
Achieved higher profitability in FY2023

Further measures planned to **optimize** investment and resource allocation

Q4F23 restructuring charge of ~\$50M -\$60M anticipated

Sustain gradual long-term margin *improvement*, led by *automation*, *sophisticated tools* and future expected *Gen AI*-related benefits

Quarterly Non-GAAP⁽¹⁾ Operating Margin: Q1F20 – Q3F23 \$ Millions



Non-GAAP operating margins have consistently tracked at the mid-to-higher end of guidance, and have gradually improved over time



1. Non-GAAP. See reconciliation tables in appendix

Leading Indicators & Business Model Visibility

12-Month Backlog .14B **Record-high** as of June 30, 2023 **~ +5%** YoY Leading Indicator Roughly 80% 12-month backlog typically covers ~80%

of forward 12-month

revenue

Record Quarterly 12-Month Backlog in Q3F23 \$ Billions \$ 3.89 \$ 3.95 \$ 3.97 \$ 3.97 \$ 3.97 \$ 4.09 \$ 4.11 \$ 4.14 \$ 4.14 \$ 4.14 \$ 4.19 \$ 4.11 \$ 4.14 \$ 4.09 \$ 4.11 \$ 4.14 \$ 4.14 \$ 4.14 \$ 4.14 \$ 700 \$ 3.95 \$ 3.97 \$ 3.97 \$ 3.97 \$ 3.97 \$ 3.97 \$ 3.97 \$ 3.97 \$ 2.97

12-month backlog includes:

- Anticipated revenue related to contracts
- Estimated revenue from **managed services** contracts
- Letters of intent
- Maintenance
- Estimated ongoing support activities



Leading Indicators & Business Model Visibility

Managed Services

-\$720M

Best-ever Quarter~58% of total revenue

managed

services contract

renewals

Managed Services Revenue: Fiscal Year to Date \$ Millions

Managed services arrangements support business model resiliency with highly recurring revenue streams, multi-year engagements and high renewal rates, and may also include large-scale digital transformation projects



Tier 1 western European operator Signed an expanded, multi-year extension of an existing managed services agreement

Caribbean operator Selected to consolidate BSS under a single stack and takeover operations via managed services



**

Close to

100%

Balance Sheet & Cash Flow

Free cash flow⁽²⁾ of **\$144M**, reflecting strong execution and healthy cash collections

Acquired TEOCO's service assurance business for net consideration of \$90M

Ample liquidity to support ongoing business needs while retaining the capacity to fund future strategic growth investments

\$650M senior note, maturing June 2030

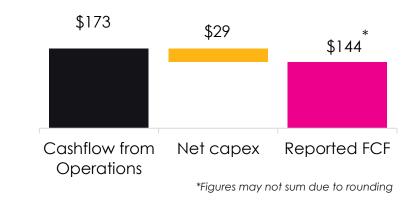
Non-GAAP. See reconciliation tables in appendix

DSO's 79 days

-3 days YoY and +5 days QoQ DSO's may fluctuate from quarter to quarter

The net **positive** difference between deferred revenue and unbilled receivables narrowed by \$101 million sequentially in Q3, largely offsetting the sequential increase of \$102 million recorded in the previous auarter

Q3 2023 Free cash flow⁽²⁾ bridge



Liquidity: Cash + Credit Facility \$1.25 billion

Ample liquidity including available \$500M revolving credit facility





BBB

S&P

Remain committed to maintaining our Investment arade credit rating

Cash, Credit Facility & Debt Position

\$ Millions, as of June 30, 2023





Disciplined Capital Allocation

Additional **\$1.1B** share repurchase program authorized

Reiterating FY2023 free cash flow⁽¹⁾ (FCF) outlook of **\$700M**

~6% free cash flow yield⁽²⁾

Expects to return **vast majority** of free cash flow to shareholders in FY2023

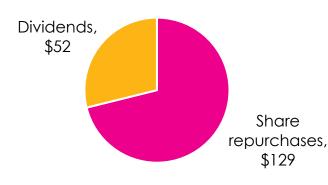
1. Non-GAAP. See appendix tables for reconciliation of normalized FCF

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- 2. Yield = expected reported free cash flow of \$700M in FY2023 as a percentage of Amdocs' market capitalization as of August 2, 2023
- 3. FCF in FY2020, FY2021 and FY2022 is presented on a normalized basis, which mainly excludes net capital expenditures related to the new campus development; normalized FCF disclosure is no longer applicable in FY2023
- 4. Refer to https://investors.amdocs.com/ and earnings reports issued on 11/2/2021 and 11/8/2022 for reconciliation of normalized FCF in FY2020, FY2021 and FY2022

Q3 2023 Cash Returned to Shareholders

\$ Millions



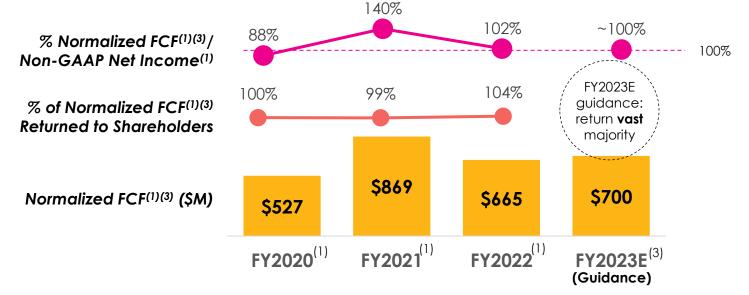
~\$1.1B additional share repurchase authorization **approved** by board of directors, with no expiration date

Up to ~\$156M of existing share repurchase capacity remaining as of June 30

~\$1.26B remaining share repurchase authorization in aggregate

Quarterly dividend of 43.5 cents authorized

Normalized FCF ⁽¹⁾⁽³⁾⁽⁴⁾: Three-year historical trend and FY2023E outlook





FY2023 Outlook

FY2023E revenue growth outlook tightened to ~7.2%-8.0% YoY⁽⁴⁾ constant currency from 7%-9%⁽⁴⁾ previously

FY2023E non-GAAP⁽²⁾ diluted EPS outlook raised for **2nd** time to **~11%-12% YoY**, **+50bps** at midpoint, and **+150bps** versus original guidance

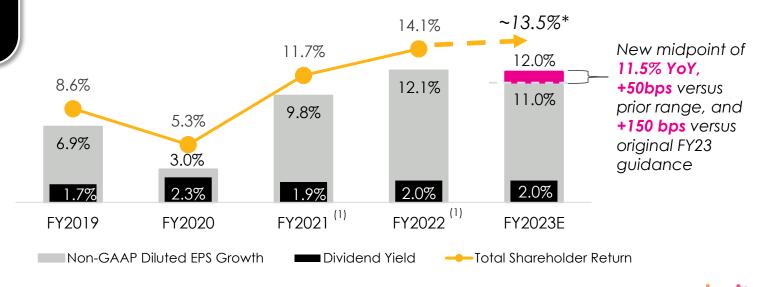
On-track to deliver **double-digit** expected total shareholder returns for **third** year running

Revenue Growth YoY% Growth Constant Currency⁽⁴⁾ FY21 and FY22 revenue is pro forma⁽¹⁾ constant currency⁽⁴⁾

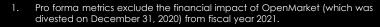


Total Shareholder Return⁽³⁾⁽⁵⁾

Non-GAAP⁽²⁾ Diluted EPS Growth YoY % + Dividend Yield FY21 and FY22 non-GAAP EPS growth is presented pro forma⁽¹⁾



*Non-GAAP⁽²⁾ EPS growth of 11.5%, plus ~2% dividend yield



2. Non-GAAP. See reconciliation tables in appendix

- Expected total shareholder return assumes Non-GAAP EPS growth plus dividend yield (based on fiscal year end closing share price); FY2023E assumed 11.5% midpoint of pro forma non-GAAP EPS outlook, and dividend yield based on proposed new quarterly rate of \$0.435 as of share price on 11/8/22
- 4. Constant currency. Assumes exchange rates in the current period were unchanged from the prior period
- Refer to https://investors.amdocs.com/ and earnings reports issued on 11/10/2020, 11/2/2021 and 11/8/2022 for non-GAAP reconciliation in FY2019, FY2020, FY2021 and FY2022
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Committed to **ESG**

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Vubiquity, an Amdocs company, will provide content management for **HERFLIX**, a free streaming service highlighting **women-centric films**



Marking **World Environment** Day, with local events, including ~5,000 hours of Volunteering



Multiple digital inclusion programs globally, including **robotics programs** to **Mexico's low-incom**e students and **upskilling in the Philippines**, impacting 10,000 students



Standing together for equality -LGBTQ+ Friendly Employer Award







Global campaign to celebrate Pride month with events and activities all around the world

Starting 2024, Amdocs Park will

be powered by renewable

energy sources



Q4 & FY2023 Outlook

On-track to deliver **doubledigit** total shareholder returns for the **third** year running

1. Non-GAAP. See reconciliation tables in appendix

2. Constant currency. Assumes exchange rates in the current period were unchanged from the prior period

Q4 Fiscal 2023 Outlook

Revenue	\$1	,220 - \$1,260 million
GAAP EPS	\$0).67 - \$0.81
Non-GAAP ⁽¹⁾ EPS	\$1	.38 - \$1.44
Share Count	12	20 million
Non-GAAP ⁽¹⁾ Effective Tax Rate		bove the annual target inge of 13%-17%
Full Year Fiscal 2023 Outlook	Updated	Previous
Revenue growth As reported	6.3% - 7.1%	6.0% - 8.0%
Revenue growth Constant currency ⁽²⁾	7.2% - 8.0%	7.0% - 9.0%
GAAP EPS growth	(3.0) % - 0.0%	3.0% - 10.0%
Non-GAAP ⁽¹⁾ EPS growth	11.0% - 12.0%	9.0% - 13.0%
Non-GAAP ⁽¹⁾ Operating Margin	17.5% - 18.1%	17.5% -18.1%
Non-GAAP ⁽¹⁾ Effective Tax Rate	13.0% - 17.0%	13.0% -17.0%
Free cash flow ⁽¹⁾	\$700 million	\$700 million

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Appendix

Reconciliation Tables



Reconciliation Tables

- (a) The amounts under "Purchase of property and equipment, net" include proceeds from sale of property and equipment of \$380 and \$521 for the nine months ended June 30, 2023 and 2022, respectively.
- (b) Since Q12023, the Normalized Free Cash Flow is no longer applicable.

AMDOCS LIMITED Selected Financial Metrics (In thousands, except per share data)

	Three mor Jun	nths er e 30,	nded	Nine mon Jun	ded
	 2023		2022	 2023	 2022
Revenue	\$ 1,235,962	\$	1,160,290	\$ 3,644,986	\$ 3,410,193
Non-GAAP operating income	220,222		204,325	647,497	599,557
Non-GAAP net income	189,605		156,520	545,445	497,599
Non-GAAP net income attributable to Amdocs Limited	188,918		156,520	543,847	497,599
Non-GAAP diluted earnings per share	\$ 1.57	\$	1.27	\$ 4.49	\$ 4.01
Diluted weighted average number of shares outstanding	120,351		123,153	121,070	124,098

Free Cash Flows (In thousands)

	_	Three mon	nths en e 30,	ded	_	Nine mon Jun		ded
		2023		2022		2023		2022
Net Cash Provided by Operating Activities	\$	172,557	\$	166,826	\$	550,259	\$	539,800
Purchases of property and equipment, net (a)		(28,983)		(40,904)		(97,805)		(145,400)
Free Cash Flow	\$	143,574	\$	125,922	\$	452,454	\$	394,400

Normalized Free Cash Flow (b) for the nine months ended June 30, 2022: \$489,619, excluding net capital expenditures related to the new campus,

development of \$77,676, payment for acquisition related liability of \$14,350, and tax payment on sale of business of \$3,193.

Normalized Free Cash Flow (b) for the three months ended June 30, 2022: \$144,182, excluding net capital development of \$18,260 expenditures related to the new campus.

AMDOCS LIMITED Reconciliation of Selected Financial Metrics from GAAP to Non-GAAP (In thousands)

Reconci	liation
Tables	

					Three Mon	ths	s Ended June 3	30,	, 2023				
	GAAP	of i	nortization purchased ntangible issets and other		Equity based compensation expense	:	Changes in certain acquisitions related liabilities measured at fair value		Other		Tax effect	N	on-GAAP
Operating expenses:													
Cost of revenue	\$ 804,007	\$	-	5	\$ (11,852)	\$	(152)	\$	-	\$	-	\$	792,003
Research and development	92,162				(2,037)								90,125
Selling, general and administrative	143,777				(10,165)								133,612
Amortization of purchased intangible assets and													
other	13,302		(13,302))									-
Total operating expenses	1,053,248		(13,302))	(24,054)		(152)			_	-		1,015,740
Operating income	 182,714		13,302		24,054		152				-		220,222
Interest and other expense, net	(4,421)							\$	508				(3,913)
Income tax expense	18,178										8,526		26,704
Net income	160,115		13,302		24,054		152		508	_	(8,526)		189,605
Net income attributable to noncontrolling interests	 687		<u> </u>										687
Net income attributable to Amdocs Limited	\$ 159,428	\$	13,302	5	\$ 24,054	\$	152	\$	508	\$	(8,526)	\$	188,918

	 	 mortization [°] purchased		Three Mon		s Ended June 3 Changes in certain acquisitions related	30,	2022			
	GAAP	intangible assets and other		Equity based compensation expense	r	liabilities measured at fair value		Other	Tax effect	No	on-GAAP
Operating expenses:											
Cost of revenue	\$ 748,214	\$ -	\$	(8,523)	\$	284	\$	-	\$ -	\$	739,975
Research and development	89,479			(1,495)							87,984
Selling, general and administrative	136,110			(8,104)							128,006
Amortization of purchased intangible assets and											
other	 17,173	 (17,173)	_								-
Total operating expenses	 990,976	(17,173)		(18,122)		284		-	-		955,965
Operating income	 169,314	 17,173		18,122	_	(284)		-	-		204,325
Interest and other expense, net	(7,811)							500			(7,311)
Income tax expense	33,037								7,457		40,494
Net income	\$ 128,466	\$ 17,173	\$	18,122	\$	(284)	\$	500	\$ (7,457)	\$	156,520



Reconciliation Tables

AMDOCS LIMITED Reconciliation of Selected Financial Metrics from GAAP to Non-GAAP (In thousands)

						Nin	e N	Ionths En	deo	d June 30, 202	23				
		GAAP	of i	mortization Purchased intangible assets and other		quity based mpensation expense	ac li n	hanges in certain quisitions related iabilities neasured at fair value	R	estructuring charges		Other	Tax effect	No	on-GAAP
Operating expenses:															
Cost of revenue	\$	2,356,341	\$	-	\$	(30,568)	\$	(1,436)	\$	-			\$ - :	\$	2,324,337
Research and development		277,162				(5,224)									271,938
Selling, general and administrative		430,327				(29,113)									401,214
Amortization of purchased intangible															
assets and other		41,555		(41,555)											-
Restructuring charges		24,536							_	(24,536)	_				-
Total operating expenses		3,129,921		(41,555)		(64,905)		(1,436)		(24,536)			-		2,997,489
Operating income		515,065		41,555		64,905		1,436		24,536			-		647,497
Interest and other expense, net		(12,322))									508			(11,814)
Income tax expense		62,447											27,791		90,238
Net income		440,296	_	41,555	_	64,905		1,436		24,536	_	508	(27,791)		545,445
Net income attributable to noncontrolling	_														
interests		1,598													1,598
Net income attributable to Amdocs															
Limited	\$	438,698	\$	41,555	\$	64,905	\$	1,436	\$	24,536	\$	508	\$ (27,791)	\$	543,847

				Nin	e N	Aonths End	led	June 30, 20	22					
	 GAAP	of p in	ortization ourchased tangible sets and other	quity based mpensation expense	ac	certain certain cquisitions related liabilities neasured at fair value		Gain from sale of a business		Other	Ta		N	Ion-GAAP
Operating expenses:														
Cost of revenue	\$ 2,206,189	\$	-	\$ (23,740)		(509)	\$	-	\$	- \$		-	\$	2,181,940
Research and development	258,488			(4,093)										254,395
Selling, general and administrative	399,168			(24,867)										374,301
Amortization of purchased intangible														
assets and other	 53,237		(53,237)	 	_									-
Total operating expenses	 2,917,082	_	(53,237)	 (52,700)	_	(509)		-		-		-		2,810,636
Operating income	493,111		53,237	52,700		509		-		-		-		599,557
Interest and other expense, net	(18,992)									(2,005)				(20,997)
Gain from sale of a business	10,000						\$	(10,000)						-
Income tax expense	63,554										17	7,407		80,961
Net income	\$ 420,565	\$	53,237	\$ 52,700	\$	509	\$	(10,000)	\$	(2,005) \$	(17	7,407)		497,599



Let's make it amazing

Thank you!

