



Leading Analyst Firm Ranks Amdocs as the Worldwide Market Share Leader in the Telecommunications Software Management Systems (TOMS) Marketplace

June 19, 2009

Amdocs continues market share lead in BSS, OSS, SDP; ranked first in customer and billing management and professional services

ST. LOUIS, June 19 /PRNewswire-FirstCall/ -- Amdocs (NYSE: DOX), the leading provider of customer experience systems, today announced Gartner, Inc. has ranked Amdocs the worldwide market share leader in the Telecommunications Software Management Systems marketplace based on total revenue for 2008.* The report assesses vendors of business support systems (BSS), operational support systems (OSS) and service delivery platforms (SDPs).

Gartner's report recognizes worldwide leadership in market share and revenues, and based on revenues, ranked Amdocs at the top of the list above the 49 other vendors evaluated in the study. Amdocs also secured the top spot for worldwide vendor rankings by solution type and delivery options in the areas of Customer Billing Management and Professional Services.

The Amdocs Customer Experience Systems portfolio - CES 7.5 - continues to attract service providers around the world for its innovation in the areas of BSS, OSS and SDPs. The company continues to enhance the product suite with the recent delivery of significant innovations in OSS and digital content and commerce, including the first and only fully integrated product and service catalog to ease new product introductions, the first and only complete OSS portfolio for the cable industry, and new offerings to help service providers reduce costs and monetize their assets when introducing digital commerce and content offerings.

In the past fiscal year, Amdocs CES 7.5 has been selected by a number of the world's leading service providers in both established and growth markets, including:

- North America's Clearwire - selected Amdocs to support its rapid launch of new products
- Rogers - selected Amdocs to support its quadruple-play offering
- J:COM, Japan's largest multi-play provider - selected Amdocs to support its sustained subscriber growth

*Market Share: Telecom Operations Management Systems (BSS, OSS and SDP), Worldwide, 2006-2008, 05-May-2009 Martina Kurth, Norbert J. Scholz, Kamlesh Bhatia

About Amdocs CES

Amdocs CES (customer experience systems) is an integrated portfolio that delivers the operating environment service providers need to transform from providers of utility voice, data and video services into purveyors of the digital lifestyle. Amdocs CES allows providers to deliver an optimal customer experience--personalized, participatory and timely across any service, location and device. The Amdocs CES Portfolio leverages Amdocs business process best practices based on real-world scenarios, and transcends traditional business support systems (BSS), operational support systems (OSS) and service delivery platforms (SDPs) to enable service providers to address both current and emerging customer experience business processes. Amdocs' unique business model focuses on enabling its customers to create differentiation and build brand, loyalty, profitability and competitive leadership. Please visit www.amdocs.com/cesportfolio for more information.

About Amdocs

Amdocs is the market leader in customer experience systems innovation, enabling world-leading service providers to deliver an integrated, innovative and intentional customer experience™ at every point of service. Amdocs provides solutions that deliver customer experience excellence, combining the software, services and expertise to help its customers execute their strategies and achieve service, operational and financial excellence. A global company with revenue of \$3.16 billion in fiscal 2008, Amdocs has more than 17,000 employees and serves customers in more than 50 countries around the world. For more information, visit Amdocs at www.amdocs.com.

Amdocs Forward-Looking Statement

This press release includes information that constitutes forward-looking statements made pursuant to the safe harbor provision of the Private Securities Litigation Reform Act of 1995, including statements about Amdocs' growth and business results in future quarters. Although we believe the expectations reflected in such forward-looking statements are based upon reasonable assumptions, we can give no assurance that our expectations will be obtained or that any deviations will not be material. Such statements involve risks and uncertainties that may cause future results to differ from those anticipated. These risks include, but are not limited to, the effects of general economic conditions, Amdocs' ability to grow in the business segments it serves, adverse effects of market competition, rapid technological shifts that may render the Company's products and services obsolete, potential loss of a major customer, our ability to develop long-term relationships with our customers, and risks associated with operating businesses in the international market. Amdocs may elect to update these forward-looking statements at some point in the future, however the Company specifically disclaims any obligation to do so. These and other risks are discussed at greater length in the Company's filings with the Securities and Exchange Commission, including in our Annual Report on Form 20-F for the fiscal year ended September 30, 2008, filed on December 8, 2008, and in our quarterly 6-K furnished on February 9 and May 12, 2009.

SOURCE Amdocs

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4872 06/19/2009 06:00 EDT <http://www.prnewswire.com>