



Amdocs to Provide Managed Services to T-Mobile UK, Supporting its Billing, Customer Care and Ordering Applications

July 8, 2009

ST. LOUIS, July 8 /PRNewswire-FirstCall/ -- Amdocs (NYSE: DOX), the leading provider of customer experience systems, today announced that it has been selected by T-Mobile UK for a four-year managed services agreement. Under the agreement, Amdocs will manage the ongoing development, maintenance and support of T-Mobile UK's billing, customer care and ordering systems for its 16.7 million subscribers. Amdocs will also modernize T-Mobile UK's ordering system.

"By partnering with Amdocs we can continue to deliver great customer service, knowing that we have strong expertise in place to strategically support and further develop our billing and ordering applications," said T-Mobile UK's IT Director Dirk Rohweder. "This is a significant milestone towards a new approach to working with strategic IT suppliers and moving to a highly efficient managed services model in the customer relationship management domain."

T-Mobile UK is part of Deutsche Telekom AG, one of the largest telecommunications company in the world, whose subsidiaries and affiliated companies serve over 125 million mobile customers worldwide. T-Mobile UK is a longstanding customer of Amdocs and has a successful history of services and product deployment with Amdocs, including the Amdocs Enterprise Product Catalogue to reduce product configuration efforts and costs.

About T-Mobile UK

T-Mobile is one of the world's largest mobile operators with more than 148 million customers worldwide and is the service provider of choice for 16.7 million customers in the UK. T-Mobile offers a range of innovative products and services, such as Solo, the SIM-only plan Combi, a traditional minutes and text package, and Flexi, the UK's first flexible tariff. T-Mobile continues to innovate with new devices such as the UK's first Android(TM)-based smart phone, the T-Mobile G1, now with over 1,000 available applications. T-Mobile has pioneered the mobile internet, and operates an award-winning 3G network with speeds of up to 4.5Mbps. As a pioneer of deep network sharing in the UK, T-Mobile plans to deliver close to complete population coverage for 3G services in 2010.

For more information about T-Mobile UK, please visit www.t-mobile.co.uk.

About Amdocs

Amdocs is the market leader in customer experience systems innovation, enabling world-leading service providers to deliver an integrated, innovative and the intentional customer experience(TM) at every point of service. Amdocs provides solutions that deliver customer experience excellence, combining the software, service and expertise to help its customers execute their strategies and achieve service, operational and financial excellence. A global company with revenue of \$3.16 billion in fiscal 2008, Amdocs has more than 17,000 employees and serves customers in more than 50 countries around the world. For more information, visit Amdocs at www.amdocs.com.

Amdocs Forward-Looking Statement

This press release includes information that constitutes forward-looking statements made pursuant to the safe harbor provision of the Private Securities Litigation Reform Act of 1995, including statements about Amdocs' growth and business results in future quarters. Although we believe the expectations reflected in such forward-looking statements are based upon reasonable assumptions, we can give no assurance that our expectations will be obtained or that any deviations will not be material. Such statements involve risks and uncertainties that may cause future results to differ from those anticipated. These risks include, but are not limited to, the effects of general economic conditions, Amdocs' ability to grow in the business segments it serves, adverse effects of market competition, rapid technological shifts that may render the Company's products and services obsolete, potential loss of a major customer, our ability to develop long-term relationships with our customers, and risks associated with operating businesses in the international market. Amdocs may elect to update these forward-looking statements at some point in the future, however the Company specifically disclaims any obligation to do so. These and other risks are discussed at greater length in the Company's filings with the Securities and Exchange Commission, including in our Annual Report on Form 20-F for the fiscal year ended September 30, 2008, filed on December 8, 2008, and in our quarterly 6-K furnished on February 9 and May 12, 2009.

SOURCE Amdocs

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07/08/2009

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