



## Viet Nam Telecom National Selects and Deploys Amdocs for Partner Management

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Solution enables Viet Nam Telecom to manage partners more efficiently and support new services

ST. LOUIS, Aug. 4 /PRNewswire-FirstCall/ -- Amdocs (NYSE: DOX), the leading provider of customer experience systems, today announced that Viet Nam Telecom National Company (VTN), a subsidiary of the Viet Nam Post and Telecommunications Group (VNPT), has deployed Amdocs products to support its partner management processes.

Amdocs' Partner Settlement Manager provides a unified, automated partner management and settlement solution that has been deployed to support VTN in its role as the billing settlement center for VNPT. Amdocs Partner Settlement Manager enables VTN to centralize and automate data settlement processes so that it can receive, reconcile, process and report interconnect billing data for other internal VNPT subsidiaries and partners. As a result, VNPT can realize immediate operational efficiencies and prepare for the future requirements of convergent billing settlement, including domestic and international direct dialing (IDD), interconnect, new content providers and domestic and international roaming.

"This project is strategic and important to VNPT. Before the project, our group encountered many difficulties in settling interconnected billing and we approached Amdocs for a solution. The Amdocs system has met all the targets we set, and we will continue to update and grow the system to support the future needs of VNPT," said Bui Thien Minh, vice managing director, VNPT.

For more information about Amdocs Partner Settlement Manager, please visit [www.amdocs.com](http://www.amdocs.com).

### About Amdocs CES

Amdocs CES (customer experience systems) is an integrated portfolio that delivers the operating environment service providers need to transform from providers of utility voice, data and video services into purveyors of the digital lifestyle. Amdocs CES allows providers to deliver an optimal customer experience--personalized, participatory and timely across any service, location and device. The Amdocs CES Portfolio leverages Amdocs business process best practices based on real-world scenarios, and transcends traditional business support systems (BSS), operational support systems (OSS) and service delivery platforms (SDPs) to enable service providers to address both current and emerging customer experience business processes. Amdocs' unique business model focuses on enabling its customers to create differentiation and build brand, loyalty, profitability and competitive leadership. Please visit [www.amdocs.com/cesportfolio](http://www.amdocs.com/cesportfolio) for more information.

### About Amdocs

Amdocs is the market leader in customer experience systems innovation, enabling world-leading service providers to deliver an integrated, innovative and intentional customer experience(TM) at every point of service. Amdocs provides solutions that deliver customer experience excellence, combining the software, services and expertise to help its customers execute their strategies and achieve service, operational and financial excellence. A global company with revenue of \$3.16 billion in fiscal 2008, Amdocs has approximately 17,000 employees and serves customers in more than 50 countries around the world. For more information, visit Amdocs at [www.amdocs.com](http://www.amdocs.com).

### Amdocs Forward-Looking Statement

This press release includes information that constitutes forward-looking statements made pursuant to the safe harbor provision of the Private Securities Litigation Reform Act of 1995, including statements about Amdocs' growth and business results in future quarters. Although we believe the expectations reflected in such forward-looking statements are based upon reasonable assumptions, we can give no assurance that our expectations will be obtained or that any deviations will not be material. Such statements involve risks and uncertainties that may cause future results to differ from those anticipated. These risks include, but are not limited to, the effects of general economic conditions, Amdocs' ability to grow in the business segments it serves, adverse effects of market competition, rapid technological shifts that may render the Company's products and services obsolete, potential loss of a major customer, our ability to develop long-term relationships with our customers, and risks associated with operating businesses in the international market. Amdocs may elect to update these forward-looking statements at some point in the future, however the Company specifically disclaims any obligation to do so. These and other risks are discussed at greater length in the Company's filings with the Securities and Exchange Commission, including in our Annual Report on Form 20-F for the fiscal year ended September 30, 2008, filed on December 8, 2008, and in our quarterly 6-K furnished on February 9 and May 12, 2009.

SOURCE Amdocs

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/CONTACT: Garland Harwood, Weber Shandwick for Amdocs, +1-212-445-8373,  
[gharwood@webershandwick.com](mailto:gharwood@webershandwick.com) / □

/Web Site: <http://www.amdocs.com> / □

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CO: Amdocs; Viet Nam Telecom National Company (VTN); Viet Nam Post and Telecommunications Group (VNPT); Amdocs CES

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