press release amdocs

Amdocs Limited Reports Quarterly Revenue of \$753 Million, up 9.1% YoY Repurchases \$209 Million of Ordinary Shares in Third Fiscal Quarter

Key highlights:

- Third fiscal quarter revenue of \$753 million, compared to the \$750-\$765 million guidance range. Foreign currency movements negatively impacted revenue by approximately \$5 million subsequent to the issuance of guidance in April 2010
- Third quarter non-GAAP operating income of \$138 million; non-GAAP operating margin of 18.3%; GAAP operating income of \$105 million
- Third quarter diluted non-GAAP EPS of \$0.58, excluding amortization of purchased intangible assets and other acquisition related costs, loss from divestiture of a subsidiary, and equity-based compensation expense, net of related tax effects, compared to the \$0.55-\$0.58 guidance range
- Diluted GAAP EPS of \$0.45 for the third quarter, compared to the \$0.41-\$0.46 guidance range
- Free cash flow of \$160 million for the third quarter
- Twelve-month backlog of \$2.47 billion at the end of the third quarter, up \$10 million from the end of the second quarter of 2010
- Fourth fiscal quarter of 2010 guidance: Expected revenue of approximately \$755-\$770 million and diluted non-GAAP EPS of \$0.57-\$0.60, excluding acquisition-related costs and approximately \$0.04-\$0.05 per share of equity-based compensation expense, net of related tax effects. Diluted GAAP EPS is expected to be approximately \$0.44-\$0.49
- Repurchased \$209 million of ordinary shares during third quarter

St. Louis, MO – July 21, 2010 – Amdocs Limited (NYSE: DOX) today reported that for its third fiscal quarter of 2010 ended June 30, 2010, revenue was \$753.2 million, up 1.2% sequentially from the second fiscal quarter of 2010 and up 9.1% as compared to last year's

third fiscal quarter. Net income on a non-GAAP basis was \$119.4 million, or \$0.58 per diluted share, compared to non-GAAP net income of \$108.6 million, or \$0.53 per diluted share, in the third quarter of fiscal 2009. Non-GAAP net income excludes amortization of purchased intangible assets and other acquisition related costs, loss from divestiture of a subsidiary and equity-based compensation expense of \$27.1 million, net of related tax effects, in the third quarter of fiscal 2010 and excludes such amortization, and equity-based compensation expense of \$23.0 million, net of related tax effects, in the third quarter of fiscal 2009. The Company's GAAP net income for the third quarter of fiscal 2010 was \$92.3 million, or \$0.45 per diluted share, compared to GAAP net income of \$85.5 million, or \$0.42 per diluted share, in the prior year's third quarter.

"We are pleased with our third quarter results as they reflected solid market demand and a strong competitive win rate. We have gained traction in the marketplace with our CES 8 product portfolio and, in particular, our TurboCharging offering, driving customer preference for Amdocs solutions. We are also increasingly confident in Amdocs' position in the emerging markets where service provider requirements for customer experience systems are becoming more sophisticated. In addition to new project activity, our managed services business continues to produce a very solid foundation of visibility and growth for the company, demonstrated again today by the extension of our relationships with our two largest directory customers, AT&T and Sensis," said Dov Baharav, chief executive officer of Amdocs Management Limited.

Baharav concluded, "While we are encouraged with the level of activity in North America and the emerging markets, we are marginally more cautious on our European business given our third fiscal quarter results in Europe and relatively weaker spending trends in the region. As a result, our fourth quarter revenue outlook is for \$755-\$770 million which, at the lower end, is slightly below our previous expectation of 1-2% sequential growth. However, reflecting high confidence in our future performance, we repurchased \$209 million of our ordinary shares during the third quarter and continue to maintain a very strong financial and strategic position to pursue the market opportunities ahead of us."

Financial Discussion of Third Fiscal Quarter Results

Free cash flow was \$160 million for the quarter, comprised of cash flow from operations of \$179 million less approximately \$19 million in net capital expenditures and other.

Twelve-month backlog, which includes anticipated revenue related to contracts, estimated revenue from managed services contracts, letters of intent, maintenance and estimated ongoing support activities, was \$2.47 billion at the end of the third quarter of fiscal 2010.

Financial Outlook

Amdocs expects that revenue for the fourth quarter of fiscal 2010 will be approximately \$755-\$770 million. Amdocs expects diluted earnings per share on a non-GAAP basis for the fourth quarter to be \$0.57-\$0.60, excluding acquisition-related costs and approximately \$0.04-\$0.05 per share of equity-based compensation expense, net of related tax effects. Amdocs estimates GAAP diluted earnings per share for the fourth quarter will be \$0.44-\$0.49.

Conference Call Details

Amdocs will host a conference call on July 21, 2010 at 5 p.m. Eastern Time to discuss the Company's third quarter results. The call will be carried live on the Internet via the Amdocs website, www.amdocs.com.

Non-GAAP Financial Measures

This release includes non-GAAP diluted earnings per share and other non-GAAP financial measures, including free cash flow, non-GAAP cost of service, non-GAAP research and development, non-GAAP selling, general and administrative, non-GAAP operating income, non-GAAP operating margin, non-GAAP interest and other income (expense), net, non-GAAP income taxes and non-GAAP net income. These non-GAAP measures exclude the following items:

- amortization of purchased intangible assets and other acquisition related costs;
- in-process research and development write-off;
- restructuring charges;
- equity-based compensation expense;
- loss from divestiture of a subsidiary; and
- tax effects related to the above.

These non-GAAP financial measures are not in accordance with, or an alternative for, generally accepted accounting principles and may be different from non-GAAP financial measures used by other companies. In addition, these non-GAAP financial measures are not based on any comprehensive set of accounting rules or principles. Amdocs believes that non-GAAP financial measures have limitations in that they do not reflect all of the amounts associated with Amdocs' results of operations as determined in accordance with GAAP and that these measures should only be used to evaluate Amdocs' results of operations in conjunction with the corresponding GAAP measures.

Amdocs believes that the presentation of non-GAAP diluted earnings per share and other financial measures, including free cash flow, non-GAAP cost of service, non-GAAP research and development, non-GAAP selling, general and administrative, non-GAAP operating income, non-GAAP operating margin, non-GAAP interest and other income (expense), net, non-GAAP income taxes and non-GAAP net income, when shown in conjunction with the corresponding GAAP measures, provides useful information to investors and management regarding financial and business trends relating to its financial condition and results of operations, as well as the net amount of cash generated by its business operations after taking into account capital spending required to maintain or expand the business.

For its internal budgeting process and in monitoring the results of the business, Amdocs' management uses financial statements that do not include amortization of purchased intangible assets, in-process research and development write-off, restructuring charges, equity-based compensation expense, loss from divestiture of a subsidiary, and related tax effects. Amdocs' management also uses the foregoing non-GAAP financial measures, in addition to the corresponding GAAP measures, in reviewing the financial results of Amdocs. In addition, Amdocs believes that significant groups of investors exclude these non-cash expenses in reviewing its results and those of its competitors, because the amounts of the expenses between companies can vary greatly depending on the assumptions used by an individual company in determining the amounts of the expenses.

Amdocs further believes that, where the adjustments used in calculating non-GAAP diluted earnings per share are based on specific, identified amounts that impact different line items in

the Consolidated Statements of Income (including cost of service, research and development, selling, general and administrative, operating income, interest and other income (expense), net, income taxes and net income), it is useful to investors to understand how these specific line items in the Consolidated Statements of Income are affected by these adjustments.

Please refer to the Reconciliation of Selected Financial Metrics from GAAP to Non-GAAP tables below.

About Amdocs

Amdocs is the market leader in customer experience systems innovation. The company combines business and operational support systems, service delivery platforms, proven services, and deep industry expertise to enable service providers and their customers to do more in the connected world. Amdocs' offerings help service providers explore new business models, differentiate through personalized customer experiences, and streamline operations. A global company with revenue of \$2.86 billion in fiscal 2009, Amdocs has over 18,000 employees and serves customers in more than 60 countries worldwide. For more information, visit Amdocs at www.amdocs.com.

This press release includes information that constitutes forward-looking statements made pursuant to the safe harbor provision of the Private Securities Litigation Reform Act of 1995, including statements about Amdocs growth and business results in future quarters. Although we believe the expectations reflected in such forward-looking statements are based upon reasonable assumptions, we can give no assurance that our expectations will be obtained or that any deviations will not be material. Such statements involve risks and uncertainties that may cause future results to differ from those anticipated. These risks include, but are not limited to, the effects of general economic conditions, Amdocs ability to grow in the business markets that it serves, Amdocs ability to successfully integrate acquired businesses, adverse effects of market competition, rapid technological shifts that may render the Company's products and services obsolete, potential loss of a major customer, our ability to develop long-term relationships with our customers, and risks associated with operating businesses in the international market. Amdocs may elect to update these forward-looking statements at some point in the future; however, the Company specifically disclaims any obligation to do so. These and other risks are discussed at greater length in the Company's filings with the

Securities and Exchange Commission, including in our Annual Report on Form 20-F for the fiscal year ended September 30, 2009 filed on December 7, 2009 and in our quarterly 6-Ks filed February 8, 2010 and May 13, 2010.

Contact:

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E-mail: dox_info@amdocs.com

AMDOCS LIMITED

Consolidated Statements of Income (in thousands, except per share data)

Three months ended Nine months ended June 30, June 30, 2010 2009 2010 2009 Revenue: License \$ 25,592 \$ 26,075 \$ 75,691 \$ 107,879 Service 2,146,338 727,657 664,190 2,047,309 753,249 690,265 2,222,029 2,155,188 Operating expenses: Cost of license 2,097 459 537 1,646 Cost of service 480,074 441,777 1,417,729 1,381,825 Research and development 52,253 153,549 160,113 51,134 Selling, general and administrative 81,732 93,446 277,054 256,305 Amortization of purchased intangible assets and other 21,748 64,506 63,594 21,839 Restructuring charges and in-process research and development 20,780 647,980 597,019 1,914,484 1,884,714 Operating income 105,269 93,246 307,545 270,474 Interest and other income (expense), net (27,244)(1,014)(3,768)2,514 Income before income taxes 101,501 95,760 280,301 269,460 Income taxes 9,236 10,212 29,035 31,133 Net income \$ 92,265 \$ 85,548 \$ 249,168 \$ 240,425 Basic earnings per share \$ 0.45 \$ 0.42*\$ 1.21 \$ 1.18* Diluted earnings per share \$ \$ 0.45 0.42*\$ 1.21 \$ 1.16* Basic weighted average number of shares outstanding 203,786 203,951* 205,078 203,784* Diluted weighted average number of 206,606 shares outstanding 205,471 204,252* 209,322*

^{*} The basic and diluted weighted average number of shares outstanding for the three and nine months ended June 30, 2009 have been retroactively adjusted to reflect the adoption of new Earnings Per Share authoritative guidance requiring the inclusion of unvested share-based payment awards containing nonforfeiture rights to dividends or dividend equivalents in the calculation of basic weighted average number of shares outstanding. This adjustment reduced basic earnings per share by \$0.01 for the nine months ended June 30, 2009.

AMDOCS LIMITED Selected Financial Metrics (in thousands, except per share data)

Three months ended Nine months ended June 30, June 30, 2010 2009 2010 2009 Revenue 753,249 690,265 \$ 2,222,029 \$ 2,155,188 137,774 Non-GAAP operating income 404,379 388,179 124,482 Non-GAAP net income 119,360 108,555 349,357 329,680 Non-GAAP diluted earnings per \$ \$ 0.53* \$ \$ 1.58* share 0.58 1.69 Diluted weighted average number 206,606 209,322* of shares outstanding 205,471 204,252*

^{*} The basic and diluted weighted average number of shares outstanding for the three and nine months ended June 30, 2009 have been retroactively adjusted to reflect the adoption of new Earnings Per Share authoritative guidance requiring the inclusion of unvested share-based payment awards containing nonforfeiture rights to dividends or dividend equivalents in the calculation of basic weighted average number of shares outstanding. This adjustment reduced non-GAAP diluted earnings per share by \$0.01 for the nine months ended June 30, 2009.

AMDOCS LIMITED Reconciliation of Selected Financial Metrics from GAAP to Non-GAAP (in thousands)

Three months ended June 30, 2010

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	<u> </u>	AAP	of point	ortization urchased angible sets and other	compe	ty based ensation ense	dives	s from iture of a sidiary	Tax e	ffect	No GA	
Operating expenses: Cost of license	æ	450	æ			•		c	œ.		Ф	450
Cost of service	\$	459	\$	-		\$ - (4.074)		\$ -	\$	-	\$	459
Research and		480,074		-		(4,871)		-		-	47	5,203
development Selling, general and		52,253		-		(1,017)		-		-	5	1,236
administrative Amortization of purchased intangible assets		93,446		-		(4,869)		-		-	88	3,577
and other		21,748		(21,748)		-		-		-		-
Total operating expenses		647,980		(21,748)		(10,757)		-		-	61	5,475
Operating income		105,269		21,748		10,757		-		-	13	7,774
Interest and other income (expense) , net		(3,768)		-		-		1,599		-	(2	,169)
Income taxes		9,236		-		-		-	7	7,009	16	6,245
Net income	\$	92,265	\$	21,748	\$	10,757	\$	1,599	\$ (7	,009) \$	119	9,360

Three months ended June 30, 2009

	-	Reconciliation items								
	G	AAP	Amortization of purchased intangible assets		Equity based compensation expense		Tax effect		Non-GAAP	
Operating expenses:										
Cost of license	(537	\$	-	\$	-	\$	-	\$ 537	7
Cost of service		441,777		-		(6,115)		-	435,662	2
Research and development		51,134		-		(1,238)		_	49,896	6
Selling, general and administrative Amortization of		81,732		-		(2,044)		-	79,688	8
purchased intangible assets and other		21,839		(21,839)		-		-		_
Total operating expenses		597,019		(21,839)		(9,397)		-	565,783	3_
Operating income		93,246		21,839		9,397		-	124,482	2
Income taxes		10,212		-		-		8,229	18,44	1
Net income	\$	85,548		\$ 21,839	\$	9,397	\$	(8,229)	\$ 108,555	5

AMDOCS LIMITED

Reconciliation of Selected Financial Metrics from GAAP to Non-GAAP (in thousands)

Nine months ended June 30, 2010

		Reconciliation items						
	GAAP	Amortization of purchased intangible assets and other	Equity based compensation expense	Loss from divestiture of a subsidiary	Tax effect	Non-GAAP		
Operating expenses:								
Cost of license	\$ 1,646	\$ -	\$ -	\$ -	\$ -	\$ 1,646		
Cost of service	1,417,729	-	(14,623)	-	-	1,403,106		
Research and development	153,549	-	(3,154)	-	-	150,395		
Selling, general and administrative	277,054	-	(14,551)	-	-	262,503		
Amortization of purchased intangible assets and other	64,506	(64,506)						
Total operating	04,300	(04,300)	<u>-</u>	-				
expenses	1,914,484	(64,506)	(32,328)	-	-	1,817,650		
Operating income	307,545	64,506	32,328	-	-	404,379		
Interest and other income (expense), net	(27,244)	_		23,399		(3,845)		
	(=: ;= : :)					(0,0.0)		
Income taxes	31,133	-	-	-	20,044	51,177		
Net income	\$ 249,168	\$ 64,506	\$ 32,328	\$ 23,399	\$ (20,044)	\$ 349,357		

Nine months ended June 30, 2009

		Reconciliation items						
	GAAP	Amortization of purchased intangible assets	Restructuring charges and in-process research and development	Equity based compensation expense	Tax effect	Non-GAAP		
Operating expenses:								
Cost of license	\$ 2,097	\$ -	\$ -	\$ -	\$ -	\$ 2,097		
Cost of service	1,381,825	=	=	(16,776)	-	1,365,049		
Research and development	160,113	-	-	(3,277)	-	156,836		
Selling, general and administrative	256,305	-	_	(13,278)	-	243,027		
Amortization of purchased intangible assets and other	63,594	(63,594)		-	-	-		
Restructuring charges and in-process research and development	20,780	_	(20,780)	_	_	_		
Total operating expenses	1,884,714	(63,594)	(20,780)	(33,331)		1,767,009		
rotal operating expenses	1,004,714	(03,394)	(20,700)	(55,551)		1,707,009		
Operating income	270,474	63,594	20,780	33,331	-	388,179		
Income taxes	29,035	-	-	-	28,450	57,485		
Net income	\$ 240,425	\$ 63,594	\$ 20,780	\$ 33,331	\$ (28,450)	\$ 329,680		

AMDOCS LIMITED Condensed Consolidated Balance Sheets (in thousands)

	As of			
	June 30, 2010	September 30, 2009		
ASSETS				
Current assets				
Cash, cash equivalents and short-term interest-bearing investments	\$ 1,289,939	\$ 1,173,041		
Accounts receivable, net, including unbilled of \$65,543 and \$21,749, respectively	506,778	454,965		
Deferred income taxes and taxes receivable	111,560	117,848		
Prepaid expenses and other current assets	84,449	126,704		
Total current assets	1,992,726	1,872,558		
Equipment and leasehold improvements, net	246,728	279,659		
Goodwill and other intangible assets, net	1,877,210	1,766,761		
Other noncurrent assets	454,101	409,439		
Total assets	\$ 4,570,765	\$ 4,328,417		
LIABILITIES AND SHAREHOLDERS' EQUITY				
Current liabilities				
Accounts payable, accruals and other	\$ 538,138	\$ 415,371		
Deferred revenue	167,209	186,158		
Deferred income taxes and taxes payable	19,378	9,338		
Total current liabilities	724,725	610,867		
Noncurrent liabilities and other	550,259	504,497		
Shareholders' equity	3,295,781	3,213,053		
Total liabilities and shareholders' equity	\$ 4,570,765	\$ 4,328,417		

AMDOCS LIMITED Consolidated Statements of Cash Flows (in thousands)

Cash Flow from Operating Activities: 249,168 \$ 240,425 Reconciliation of net income to net cash provided by operating activities: 249,168 \$ 240,425 Reconciliation of net income to net cash provided by operating activities: 23,399 - Depreciation and amortization 146,046 147,869 Loss from divestiture of a subsidiary 23,399 - In-process research and development 223 67 Equity-based compensation expense 32,328 33,331 Deferred income taxes (14,431) 13,097 Gain on repurchase of convertible notes (14,431) 13,097 Gain on repurchase of convertible notes (681) 5,821 Net changes in operating assets and liabilities, net of amounts acquired: (69,923) 63,843 Prepaid expenses and other current assets 33,181 6,875 Other noncurrent assets (23,960) 2,283 Accounts payable, accrued expenses and accrued personnel 112,705 (139,466) Deferred revenue 22,532 8,815 Income taxes payable 16,463 11,6239 Nen cash provide		Nine months ended June 30,				
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Cash Flow from Investing Activities: Payments for purchase of equipment and leasehold improvements, net (59,504) (65,045) Proceeds from sale of short-term interest-bearing investments 1,070,065 601,844 Purchase of short-term interest-bearing investments (1,239,792) (676,472) Net cash paid for acquisitions (199,496) (61,890) Net cash received from divestiture of a subsidiary 20,336 - Net cash used in investing activities (408,391) (201,563) Cash Flow from Financing Activities: Borrowing under long-term financing arrangements - 450,000 Payments under long-term financing arrangements - (150,000) Redemption and repurchase of convertible notes - (446,795) Repurchase of shares (208,643) (20,014) Payments under capital lease and short-term financing arrangements (262) (3,092) Proceeds from employee stock options exercised 22,025 2,026 Excess tax benefit from equity-based compensation 103 10 Net cash used in financing activities (186,777) (167,865)		1,513	(38,268)			
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Purchase of short-term interest-bearing investments (1,239,792) (676,472) Net cash paid for acquisitions (199,496) (61,890) Net cash received from divestiture of a subsidiary 20,336 - Net cash used in investing activities (408,391) (201,563) Cash Flow from Financing Activities: Borrowing under long-term financing arrangements - 450,000 Payments under long-term financing arrangements - (446,795) Redemption and repurchase of convertible notes - (446,795) Repurchase of shares (208,643) (20,014) Payments under capital lease and short-term financing arrangements (262) (3,092) Proceeds from employee stock options exercised 22,025 2,026 Excess tax benefit from equity-based compensation 103 10 Net cash used in financing activities (186,777) (167,865) Net decrease in cash and cash equivalents (57,608) (33,949) Cash and cash equivalents at beginning of period 728,762 718,850	Proceeds from sale of short-term interest-bearing investments	, , ,	, ,			
Net cash paid for acquisitions (199,496) (61,890) Net cash received from divestiture of a subsidiary 20,336 - Net cash used in investing activities (408,391) (201,563) Cash Flow from Financing Activities: Borrowing under long-term financing arrangements - 450,000 Payments under long-term financing arrangements - (150,000) Redemption and repurchase of convertible notes - (446,795) Repurchase of shares (208,643) (20,014) Payments under capital lease and short-term financing arrangements (262) (3,092) Proceeds from employee stock options exercised 22,025 2,026 Excess tax benefit from equity-based compensation 103 10 Net cash used in financing activities (186,777) (167,865) Net decrease in cash and cash equivalents (57,608) (33,949) Cash and cash equivalents at beginning of period 728,762 718,850	Purchase of short-term interest-bearing investments		•			
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Redemption and repurchase of convertible notes Repurchase of shares (208,643) (200,014) Payments under capital lease and short-term financing arrangements (262) (3,092) Proceeds from employee stock options exercised 22,025 Excess tax benefit from equity-based compensation Net cash used in financing activities (186,777) (167,865) Net decrease in cash and cash equivalents (57,608) (33,949) Cash and cash equivalents at beginning of period		-	•			
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Payments under capital lease and short-term financing arrangements (262) (3,092) Proceeds from employee stock options exercised 22,025 2,026 Excess tax benefit from equity-based compensation 103 10 Net cash used in financing activities (186,777) (167,865) Net decrease in cash and cash equivalents (57,608) (33,949) Cash and cash equivalents at beginning of period 728,762 718,850	·	-	(446,795)			
Proceeds from employee stock options exercised 22,025 2,026 Excess tax benefit from equity-based compensation Net cash used in financing activities (186,777) (167,865) Net decrease in cash and cash equivalents (57,608) (33,949) Cash and cash equivalents at beginning of period 728,762 718,850	·	(208,643)	(20,014)			
Excess tax benefit from equity-based compensation 103 10 Net cash used in financing activities (186,777) (167,865) Net decrease in cash and cash equivalents (57,608) (33,949) Cash and cash equivalents at beginning of period 728,762 718,850	, , , , , , , , , , , , , , , , , , , ,	(262)	(3,092)			
Net cash used in financing activities(186,777)(167,865)Net decrease in cash and cash equivalents(57,608)(33,949)Cash and cash equivalents at beginning of period728,762718,850	·····	22,025	2,026			
Net decrease in cash and cash equivalents (57,608) (33,949) Cash and cash equivalents at beginning of period 728,762 718,850	Excess tax benefit from equity-based compensation	103	10			
Cash and cash equivalents at beginning of period 728,762 718,850	Net cash used in financing activities	(186,777)	(167,865)			
Cash and cash equivalents at beginning of period 728,762 718,850	Net decrease in cash and cash equivalents	(57.608)	(33.949)			
	Cash and cash equivalents at beginning of period	, , ,				
	Cash and cash equivalents at end of period	\$ 671,154	\$ 684,901			

AMDOCS LIMITED Supplementary Information (in millions)

		Three months ended									
		June 30, 2010		March 31, 2010		December 31, 2009		September 30, 2009		June 30, 2009	
North America	\$	572.3	\$	572.4	\$	547.6	\$	528.0	\$	527.7	
Europe		80.6		92.1		89.5		93.0		84.4	
Rest of World		100.3		79.5		87.7		86.4		78.2	
Total Revenue	\$	753.2	\$	744.0	\$	724.8	\$	707.4	\$	690.3	
		e 30,	Marci 20°	h 31,	Three mon Decemi	ber 31,	Septem 20		June 20	e 30, 09	
Customer Experience Systems	\$	693.0	\$	689.0	\$	678.4	\$	668.6	\$	647.9	
Directory	Ψ	60.2	Ψ	55.0	Ψ	46.4	Ψ	38.8	Ψ	42.4	
Total Revenue	\$	753.2	\$	744.0	\$	724.8	\$	707.4	\$	690.3	
					As	of					
	June	,	Marcl		Decemi	ber 31,	Septem		June	,	
	20	10	201	10	200	09	200	09	200	09	