

Amdocs Limited

NASDAQ: DOX

Investor Overview

November 2022

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Head of Investor Relations



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This presentation and the comments made by members of Amdocs management in conjunction with it include information that constitutes forward-looking statements made pursuant to the safe harbor provision of the Private Securities Litigation Reform Act of 1995, including statements about Amdocs' growth and business results in future quarters. Although we believe the expectations reflected in such forward-looking statements are based upon reasonable assumptions, we can give no assurance that our expectations will be obtained or that any deviations will not be material. Such statements involve risks and uncertainties that may cause future results to differ from those anticipated. These risks include, but are not limited to, the effects of general macro-economic conditions, prevailing level of macroeconomic, business and operational uncertainty, including as a result of geopolitical events or other global or regional events such as the COVID-19 pandemic, as well as the current inflationary environment, and the effects of these conditions on the company's clients' businesses and levels of business activity, Amdocs' ability to grow in the business markets that it serves, Amdocs' ability to successfully integrate acquired businesses, adverse effects of market competition, rapid technological shifts that may render the Company's products and services obsolete, potential loss of a major customer, our ability to develop long-term relationships with our customers, and risks associated with operating businesses in the international market. Amdocs may elect to update these forward-looking statements at some point in the future; however, Amdocs specifically disclaims any obligation to do so. These and other risks are discussed at greater length in Amdocs' filings with the Securities and Exchange Commission, including in our Annual Report on Form 20-F for the fiscal year ended September 30, 2021 filed on December 9, 2021, and our Form 6-K furnished for the first quarter of fiscal 2022 on February 14, 2022, for the second quarter of fiscal 2022 on May 24, 2022, for the third quarter of fiscal 2022 on August 15, 2022 and for the fourth quarter of fiscal 2022 on November 8, 2022.

This presentation includes non-GAAP financial measures, including non-GAAP operating margin, free cash flow, normalized free cash flow, revenue on a constant currency basis, non-GAAP net income and non-GAAP earnings per share. Free cash flow equals cash generated by operating activities less net capital expenditures and other. Normalized free cash flow, a measure of our operating performance, is further adjusted to exclude net capital expenditures related to the new campus development, payments for non-recurring and unusual charges (such as capital gains tax to be paid in relation to the divestiture of OpenMarket), and payments of acquisition related liabilities. These non-GAAP financial measures are not in accordance with, or an alternative for, generally accepted accounting principles and may be different from non-GAAP financial measures used by other companies. In addition, these non-GAAP financial measures are not based on any comprehensive set of accounting rules or principles. Amdocs believes that non-GAAP financial measures have limitations in that they do not reflect all of the amounts associated with Amdocs' results of operations as determined in accordance with GAAP and that these measures should only be used to evaluate Amdocs' results of operations in conjunction with the corresponding GAAP measures. Please refer to the appendix for a reconciliation of these metrics to the most comparable GAAP provision.

This presentation also includes pro forma metrics which exclude the financial impact of OpenMarket (divested on December 31, 2020) from fiscal year 2021.

Please also review the information contained in Amdocs' press release dated November 8, 2022 with respect to earnings for fiscal Q4 2022. The press release contains additional information regarding Amdocs' outlook for fiscal year 2023 and certain non-GAAP metrics and their reconciliations.

Amdocs Investor Relations



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Jill Johnson

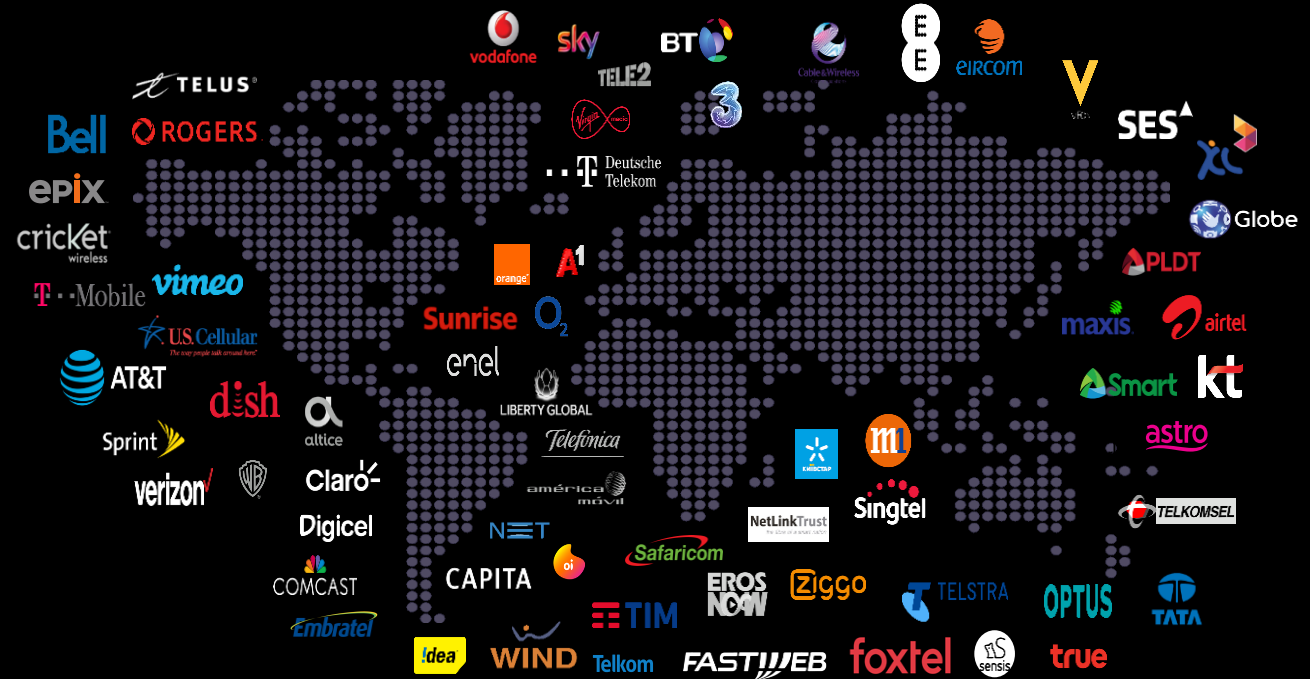
IR Senior Analyst

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Amdocs is a leading provider of software and services to communications and media companies, powering the delivery of amazing customer experiences on a global scale...

We...

- ▶ digitalize and automate operations
- ▶ accelerate migration to the cloud
- ▶ create differentiation in the 5G era
- ▶ ensure ubiquitous connectivity
- ▶ enable monetization



31,000
Employees



\$4.58B
FY22 Revenues,
+10.3% YoY1



350+ customers
Industry in society's
backbone



\$1B+ investment
In our next-gen cloud platform



~75%
Recurring revenue



90
Countries



Best technologies
Driving a leadership
position



Committed to sustainability
Dow Jones Sustainability Index
Top workplace for women in India
for 2021

...via our unique business model

The only company with a **product-led services + ops** approach to provide end-to-end **accountability**



We execute **the largest & most complex** transformations in the industry

Rich & modular, integrated, mission-critical suite

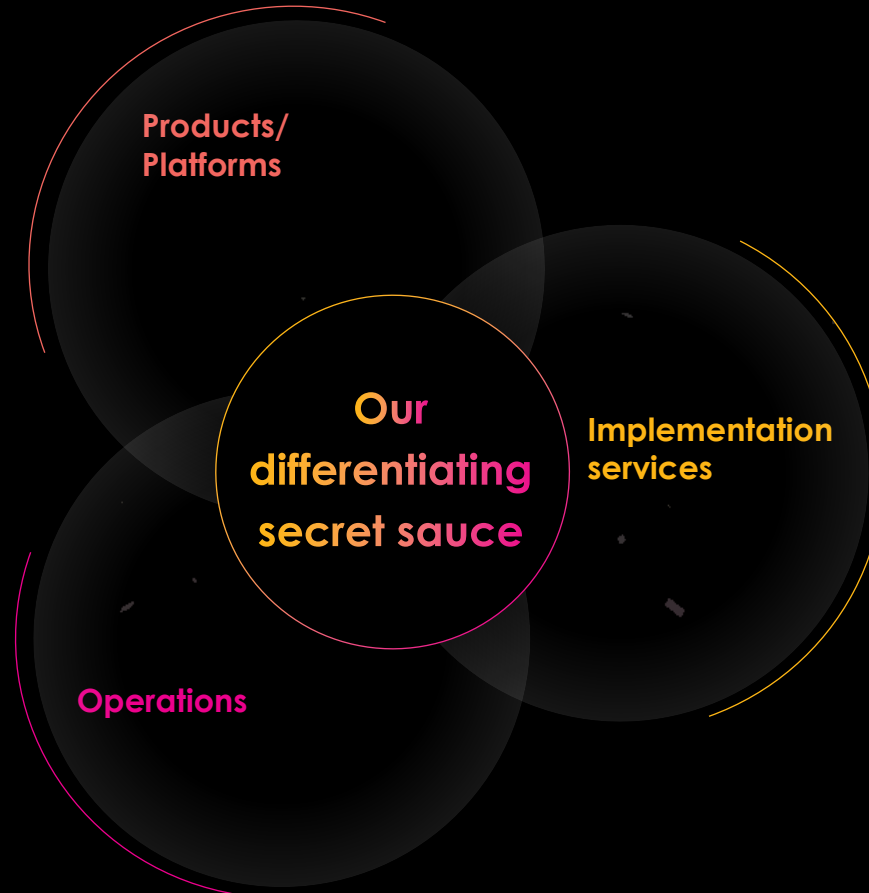
'Design-led thinking' approach with UI-first state of mind

Modern: cloud, open by design

Full managed services suite: IT, network, systems operations, product lifecycle management

Efficient global workforce management

Extensive product & services IP for operational efficiencies



Industry leader in modernization / consolidation projects
Excellent track record of execution and on-time delivery

Our multi-pillar strategic growth framework supporting a multiyear 5G & cloud-driven investment cycle



Cloud

End to end cloud platforms and services



Digital transformation

Creating seamless digital experiences by transforming IT operations



5G monetization

Monetization of new 5G services



Network automation

Delivering dynamic connected experiences with real-time, automated networks



Media

Positive customer momentum at Vubiquity

Amdocs' strategy

Leverage our past **investments** and shift **focus** towards new **platforms** to address the "pockets of **growth**": **digitalization, cloud** and **5G**



Increased market needs

The move of workloads to the **cloud requires network orchestration** and **cloud-native** capabilities

5G roll-out **intensifies demand** for Business & Operating Support Systems (BSS & OSS)



Expanded world of opportunities

* Serviceable addressable market

Sources: Analysis Mason, Gartner and internal work

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Recent Progress in Strategic Domains

Enable our customers to drive growth, improve cost-efficiency and provide an amazing experience to consumers and enterprises

wins

business value



Cloud

End to end cloud platforms and services



Migrate Amdocs systems from on-premises to the cloud

Enable **quick adoption** of latest 5G innovations, provide **flexibility & capacity growth**, facilitating new business models as AT&T Mexico's network evolves



Move Amdocs services and applications to Rogers' private cloud

Provide flexibility & capacity growth



Digital transformation

Creating seamless digital experiences by transforming IT operations



Implement Amdocs' AI and Data Platform on the cloud

Unlock business insights for **improved customer experience**



(Argentina, Chile, Peru)

BSS and cloud-native OSS modules on the public cloud

Reduce costs & deliver faster time to market for new services, advanced digital capabilities & an **improved customer experience**



Modernize BSS and OSS infrastructure with a cloud-native platform

Improve time-to-market for new products and services while **increasing efficiency** by digitizing and streamlining processes



5G monetization

Monetization of new 5G services



Deployment of CatalogONE, cloud-native platform

Designed to rapidly **create and launch new 5G service offerings**

2 tier-one operators in North America

Amdocs Charging

Enable **rapid time to market** and the **monetization of innovative new services and use cases** across standalone 5G networks and beyond



Network automation

Delivering dynamic connected experiences with real-time, automated networks



(Multi-orbit satellites operator)

Managed services (**03b mPOWER satellite constellation**)

Optimize experience for SES's customers



EAP - Criada conforme determinação da ANATEL

Build a private network for the Brazilian government

Enable **secure adoption** of latest 5G innovations



Media

Positive customer momentum at Vubiquity



Preferred Fulfillment Partner of the Year award



Digital content agreement for FiberTV viewers

Provide subscribers with **personalized content experiences**



Significant room for long-term growth by servicing our large installed base of **350+** customers, and adding new logos

Multiple Growth Vectors

1

Retain and grow by building next-gen platforms for our large, long-standing customers



2

Expand footprint within underpenetrated Tier 1 customers



3

Add new logos and new affiliates



Number of countries with over **\$40M** annual revenue has almost **doubled** in the last decade

6 of the top 10 customers in 2022 are outside North America

Retained all top 10 customers in the last 10 years

Record annual financial performance

Strong fiscal 2022 financial performance with solid Q4 results, in line with our guidance, despite FX headwinds throughout the quarter



Revenue

Record \$4,577m

Up 10.3% YoY⁽¹⁾⁽²⁾

Consistent with the high-end of our outlook of 6-10%⁽¹⁾⁽²⁾ provided at the start of the year



12-month backlog

Record \$3.97B

Up 7.6% YoY

Reflecting healthy sales momentum



Non-GAAP EPS⁽³⁾

Record \$5.30

Up 12.1% YoY⁽¹⁾⁽³⁾

Supported by Accelerated and profitable growth



Free cash flow⁽³⁾

\$665m

102% earning to cash conversion

>100% returned to shareholders via share repurchases and dividends

1. Pro forma, excludes the financial impact of OpenMarket (which was divested on December 31, 2020) from fiscal year 2021.
2. Constant currency. Assumes exchange rates in the current period were unchanged from the prior period
3. Non-GAAP. See reconciliation tables in appendix

Full Year Fiscal 2022 Highlights

Record revenue, +6.7% YoY as reported and **+10.3% YoY** pro forma⁽¹⁾ constant currency⁽²⁾

Consistent non-GAAP⁽³⁾ operating margin: **17.6%, +10 bps YoY in FY2022**

Record non-GAAP⁽³⁾ diluted EPS: **\$5.30, +12.1% YoY** pro forma⁽¹⁾

1. Pro forma metrics exclude the financial impact of OpenMarket (which was divested on December 31, 2020) from fiscal year 2021.
2. Constant currency. Assumes exchange rates in the current period were unchanged from the prior period
3. Non-GAAP. See reconciliation tables in appendix

Very strong growth in North America, both at **top two** customers and the **broader** region

Europe grew⁽¹⁾⁽²⁾ on ramp-up of new project activities

Growth in **Southeast Asia** and **Latin America**

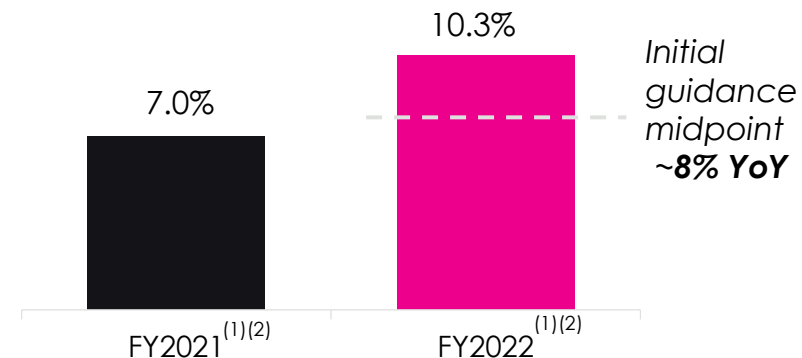
6 of top 10 customers located outside North America in FY2022

Number of countries with over **\$40M** annual revenue has almost **doubled** in the last decade

Revenue Growth

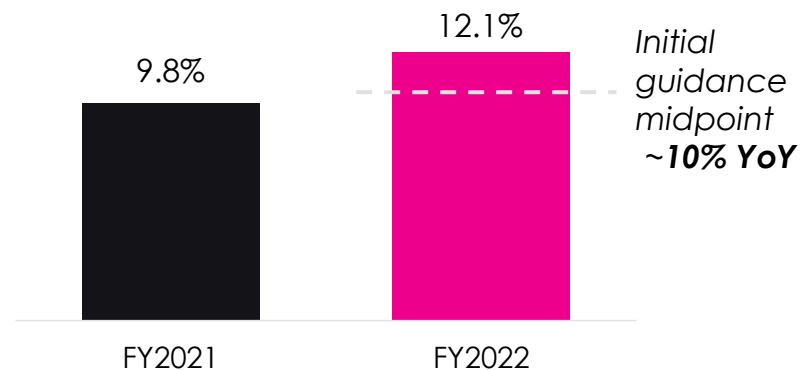
Y/Y% growth constant currency⁽²⁾

FY2021 & FY2022 are pro forma⁽¹⁾ constant currency⁽²⁾



Non-GAAP⁽³⁾ EPS Y/Y % Growth

FY2021 & FY2022 are pro forma⁽¹⁾



Leading Indicators & Business Model Resiliency

12-Month Backlog

~\$3.97B

Record-high level as of September 30, 2022
~ +7.6% YoY, +\$20M QoQ

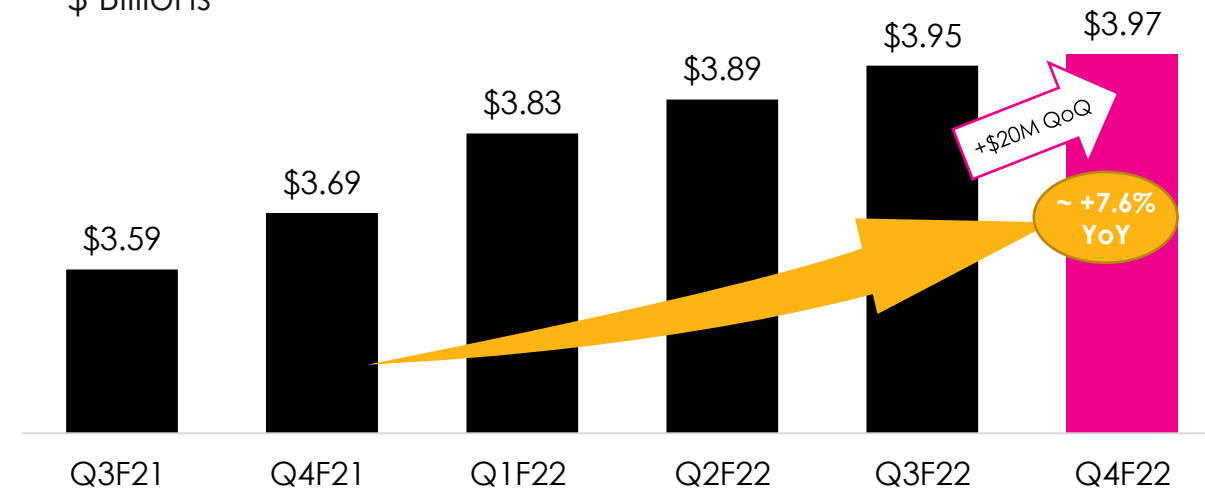
Leading Indicator

Roughly 80%

12-month backlog typically covers ~80% of forward 12-month revenue

Record Quarterly 12-Month Backlog in Q4F22

\$ Billions



12-month backlog includes:

- Anticipated revenue related to contracts
- Estimated revenue from **managed services** contracts
- Letters of intent
- **Maintenance**
- Estimated **ongoing support** activities

FY23 Outlook: Expect revenue growth in line with our 6%-10%⁽¹⁾ long term target

While Amdocs and our global customers are **not immune to macroeconomic cycles**, we are **confident in our unique and relatively resilient business model**:

Highly recurring revenue with **multi-year engagements**

Supporting **mission-critical systems**

Rich pipeline of opportunities as a **key technology enabler**

As **trusted long-term partner**, we remain **committed** to helping our customers address the complex macro-economic situation;
We bring highly relevant capabilities in digital, cloud and automation

Our added value ++

Improved customer experience

Accelerated cost reduction

Increased efficiency



1. Constant currency. Assumes exchange rates in the current period were unchanged from the prior period

FY23 Outlook: Expect revenue growth in all operating regions with improved profitability and robust cash flow generation

A

Revenue⁽¹⁾

6%-10%

YoY growth

- Consistent with our long-term guidance
- Driven by **growth across all operating regions** with Europe and Rest of World accelerate as recent awards continue to ramp-up

B

Non-GAAP
EBIT
Margin⁽²⁾

17.5% - 18.1%

% margin

improved level of profitability compared to FY22

C

Non-GAAP
EPS⁽²⁾

8%-12%

YoY growth

Driven by growth and improved profitability

D

Free cash
flow⁽²⁾

~100% earning to cash flow

conversion, in line with historical performance

Majority of which we plan to return to shareholders

We are positioned to deliver **double-digit expected total shareholder returns⁽³⁾** for the **third** straight year in 2023

1. Constant currency. Assumes exchange rates in the current period were unchanged from the prior period

2. Non-GAAP. See reconciliation tables in appendix

3. Expected total shareholder return assumes Non-GAAP EPS growth plus dividend yield (based on fiscal year end closing share price); FY2023E assumed midpoint of pro forma non-GAAP EPS outlook, and dividend yield based on proposed new quarterly rate of \$0.435 as of share price on 11/8/22

Disciplined Capital Allocation

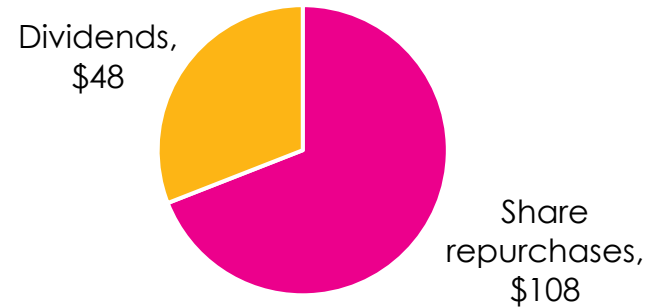
Expected free cash flow⁽¹⁾ (FCF) outlook of **\$700M** in FY2023, equating to ~100% cash conversion

~**7%** free cash flow yield⁽²⁾

Expects to return the **majority** of free cash flow to shareholders in FY2023

1. Non-GAAP. See appendix tables for reconciliation of normalized FCF
2. Yield = expected reported free cash flow of \$700M in FY2023 as a percentage of Amdocs' market capitalization as of November 8, 2022
3. Expected FY2023 FCF on a reported basis; normalized FCF disclosure to be discontinued

Q4 2022 Cash Returned to Shareholders \$ Millions



As of September 30, roughly **\$0.5B** of share repurchase authorization capacity remained

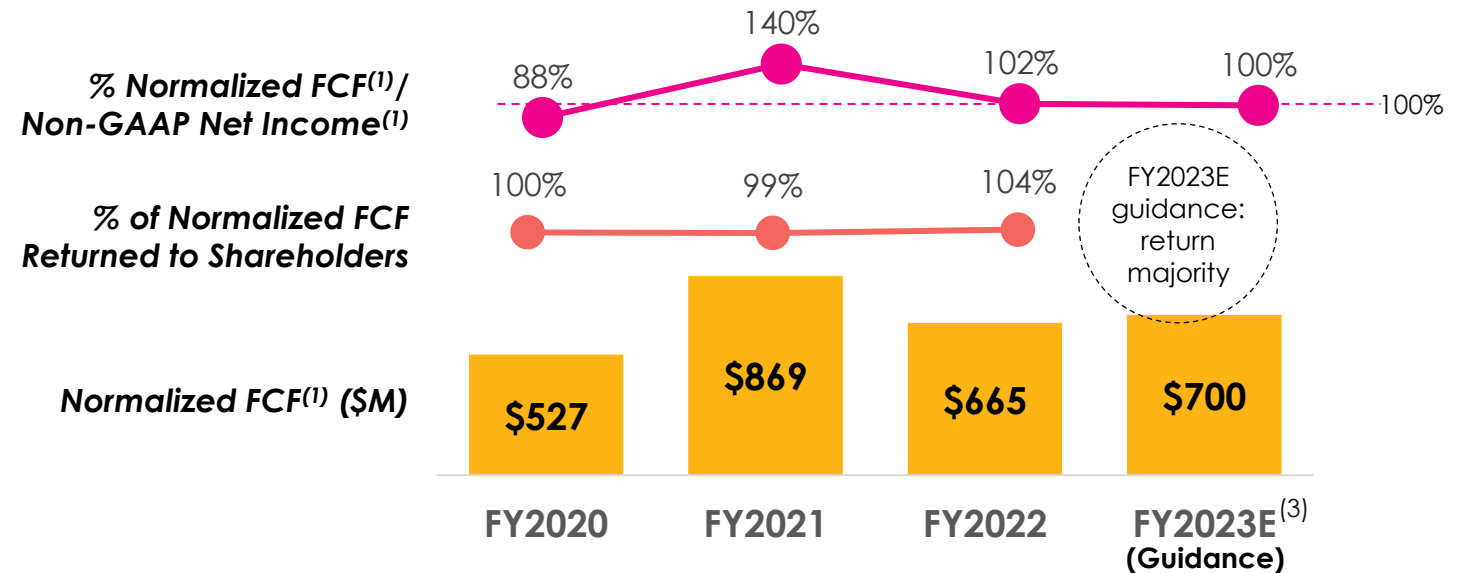
Dividend Growth

Board authorized new quarterly dividend payment:

43.5 cents, +10%

New payment subject to shareholder approval at Amdocs annual meeting in January 2023

Normalized FCF⁽¹⁾ : Three-year historical trend and FY2023E outlook



Investment thesis

Amdocs' strong foundations



Most advanced technologies & platforms

Operational excellence

Unique business model

Compelling customer base

Winning DNA

Industry's megatrends



Increased demand for connectivity, everywhere

5G roll-out acceleration

Move of workloads to the cloud

Network "cloudification"

Increasing SAM

Intensified demand for our platforms

CSPs look for new 5G monetization paths

End-to-end solutions required to support industry's journey to cloud

Solid **business momentum**, strong **execution**
coupled with growth-minded **capital allocation**



We are well-positioned to realize a multi-year opportunity to drive **accelerated growth & double-digit total shareholder return**

Appendix

FY23 Guidance & Reconciliation Tables



Q1 & FY2023 Outlook

Firmly positioned to deliver **double-digit** total shareholder returns for the **third** year running

1. Non-GAAP. See reconciliation tables in appendix

2. Constant currency. Assumes exchange rates in the current period were unchanged from the prior period

Q1 Fiscal 2023 Outlook

Revenue	\$1,155 - \$1,195 million
GAAP EPS	\$1.00 - \$1.08
Non-GAAP ⁽¹⁾ EPS	\$1.29 - \$1.35
Share Count	122 million
Effective Tax Rate Non-GAAP ⁽¹⁾	Above high-end of annual target range of 13%-17%

Full Year Fiscal 2023 Outlook

Revenue growth As reported	4.0% - 8.0%
Revenue growth Constant currency ⁽²⁾	6.0% - 10.0%
GAAP EPS growth	3.0% - 10.0%
Non-GAAP ⁽¹⁾ EPS growth	8.0% - 12.0%
Operating Margin Non-GAAP ⁽¹⁾	17.5%-18.1%
Effective Tax Rate Non-GAAP ⁽¹⁾	13.0%-17.0%
Free cash flow ⁽¹⁾	\$700 million

Reconciliation Tables

- a) Since January 1, 2021, OpenMarket results are not included in the Consolidated Statements of Income given its divestiture.
- b) Tax payment related to capital gain from divestiture of OpenMarket, which was completed on December 31, 2020.
- c) The amounts under "Purchase of property and equipment, net" include proceeds from sale of property and equipment of \$521 and \$328 for the Fiscal years ended September 30, 2022 and 2021, respectively.

AMDOCS LIMITED Selected Financial Metrics (In thousands, except per share data)

	Three months ended September 30,		Fiscal year ended September 30,	
	2022	2021	2022	2021 ^(a)
Revenue	\$ 1,166,504	\$ 1,087,309	\$ 4,576,697	\$ 4,288,640
Non-GAAP operating income	205,337	190,195	804,894	750,665
Non-GAAP net income	157,548	147,470	655,147	621,820
Non-GAAP diluted earnings per share	\$ 1.29	\$ 1.16	\$ 5.30	\$ 4.81
Diluted weighted average number of shares outstanding	122,320	126,820	123,650	129,284

Free Cash Flows and Normalized Free Cash Flow (In thousands)

	Three months ended September 30,		Fiscal year ended September 30,	
	2022	2021	2022	2021 ^(a)
Net Cash Provided by Operating Activities	\$ 216,919	\$ 199,713	\$ 756,719	\$ 925,807
Purchases of property and equipment, net ^(c)	(81,819)	(60,873)	(227,219)	(210,438)
Free Cash Flow	135,100	138,840	529,500	715,369
Tax payment on sale of business ^(b)	-	809	3,193	39,596
Payments of acquisition related liabilities	1,925	-	16,275	13,234
Net capital expenditures related to the new campus development	38,683	32,801	116,359	100,680
Normalized Free Cash Flow	\$ 175,708	\$ 172,450	\$ 665,327	\$ 868,879

Reconciliation Tables

- Since January 1, 2021, OpenMarket results are not included in the Consolidated Statements of Income given its divestiture.
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- The amounts under "Purchase of property and equipment, net" include proceeds from sale of property and equipment of \$521 and \$328 for the Fiscal years ended September 30, 2022 and 2021, respectively.

AMDOCS LIMITED Reconciliation of Selected Financial Metrics from GAAP to Non-GAAP (In thousands)

	Three months ended September 30, 2022						Non-GAAP
	GAAP	Reconciliation items				Tax effect	
	Amortization of purchased intangible assets and other	Equity based compensation expense	Changes in certain acquisitions related liabilities measured at fair value	Other			
Operating expenses:							
Cost of revenue	\$ 751,358	\$ -	\$ (8,356)	\$ 3,294	\$ -	\$ -	\$ 746,296
Research and development	96,218		(1,538)				94,680
Selling, general and administrative	129,404		(9,213)				120,191
Amortization of purchased intangible assets and other	17,838	(17,838)					-
Total operating expenses	994,818	(17,838)	(19,107)	3,294	-	-	961,167
Operating income	171,686	17,838	19,107	(3,294)			205,337
Interest and other expense, net	(7,399)				400		(6,999)
Income taxes	35,351					5,439	40,790
Net income	\$ 128,936	\$ 17,838	\$ 19,107	\$ (3,294)	\$ 400	\$ (5,439)	\$ 157,548

	Three months ended September 30, 2021						Non-GAAP
	GAAP	Reconciliation items				Tax effect	
	Amortization of purchased intangible assets and other	Equity based compensation expense	Changes in certain acquisitions related liabilities measured at fair value	Other			
Operating expenses:							
Cost of revenue	\$ 707,366	\$ -	\$ (6,148)	\$ (3,285)	\$ -	\$ -	\$ 697,933
Research and development	81,324	-	(1,145)	-	-	-	80,179
Selling, general and administrative	126,015	-	(7,013)	-	-	-	119,002
Amortization of purchased intangible assets and other	18,274	(18,274)	-	-	-	-	-
Total operating expenses	932,979	(18,274)	(14,306)	(3,285)	-	-	897,114
Operating income	154,330	18,274	14,306	3,285	-	-	190,195
Interest and other expense, net	(1,099)	-	-	-	(4,360)	-	(5,459)
Income taxes	29,706	-	-	-	-	7,560	37,266
Net income	\$ 123,525	\$ 18,274	\$ 14,306	\$ 3,285	\$ (4,360)	\$ (7,560)	\$ 147,470

Reconciliation Tables

- Since January 1, 2021, OpenMarket results are not included in the Consolidated Statements of Income given its divestiture.
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- The amounts under "Purchase of property and equipment, net" include proceeds from sale of property and equipment of \$521 and \$328 for the Fiscal years ended September 30, 2022 and 2021, respectively.

AMDOCS LIMITED Reconciliation of Selected Financial Metrics from GAAP to Non-GAAP (In thousands)

GAAP	Fiscal year ended September 30, 2022						Non-GAAP
	Amortization of purchased intangible assets and other	Equity based compensation expense	Reconciliation items Changes in certain acquisitions related liabilities measured at fair value	Gain from sale of a business	Other	Tax effect	
Operating expenses:							
Cost of revenue	\$ 2,957,547	\$ -	\$ (32,096)	\$ 2,785	\$ -	\$ -	\$ 2,928,236
Research and development	354,706		(5,631)				349,075
Selling, general and administrative	528,572		(34,080)				494,492
Amortization of purchased intangible assets and other	71,075	(71,075)					-
Total operating expenses	3,911,900	(71,075)	(71,807)	2,785	-	-	3,771,803
Operating income	664,797	71,075	71,807	(2,785)	-		804,894
Interest and other expense, net	(26,391)				(1,605)		(27,996)
Gain from sale of a business	10,000			(10,000)			-
Income taxes	98,905					22,846	121,751
Net income	\$ 549,501	\$ 71,075	\$ 71,807	\$ (2,785)	\$ (10,000)	\$ (22,846)	\$ 655,147

GAAP	Fiscal year ended September 30, 2021 ^(a)						Non-GAAP
	Amortization of purchased intangible assets and other	Equity based compensation expense	Reconciliation items Changes in certain acquisitions related liabilities measured at fair value	Gain from sale of a business	Other	Tax effect	
Operating expenses:							
Cost of revenue	\$ 2,810,967	\$ -	\$ (22,691)	\$ (18,939)	\$ -	\$ -	\$ 2,769,337
Research and development	312,941	-	(4,021)	-	-	-	308,920
Selling, general and administrative	487,255	-	(27,537)	-	-	-	459,718
Amortization of purchased intangible assets and other	78,784	(78,784)	-	-	-	-	-
Total operating expenses	3,689,947	(78,784)	(54,249)	(18,939)	-	-	3,537,975
Operating income	598,693	78,784	54,249	18,939	-	-	750,665
Interest and other expense, net	(10,797)	-	-	-	(5,046)	-	(15,843)
Gain from sale of a business	226,410	-	-	-	(226,410)	-	-
Income taxes	125,932	-	-	-	-	(12,930)	113,002
Net income	\$ 688,374	\$ 78,784	\$ 54,249	\$ 18,939	\$ (226,410)	\$ (5,046)	\$ 621,820

Let's
make it
amazing

